

Care Management Chart Review Tool

DEMOGRAPHIC

Name: _____ DOB: _____ Gender: _____ Insurance: _____
PCP Name: _____ Phone Number: _____
Care Manager: _____ Phone Number: _____

Health team/community supports: _____ Role (Mental Health provider, health coach, SASH, etc): _____

_____	_____
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____

PRIMARY DX: _____

OTHER KEY DIAGNOSES (include Active and Historical): _____

MEDICAL NEIGHBORHOOD

Two or more admissions to the hospital in the past 6 month? YES NO

Three or more Emergency room visits in the past 6 months? YES NO

Has not been to PCP in past year? YES NO

No documented Goals of Care conversation or Advanced Directive on file? YES NO

COMMENTS:

MEDICAL STATUS/HEALTH TRAJECTORY

Uses 5 or more medications? YES NO

Greater than 3 chronic health conditions? YES NO

Requires assistance with ADLs (Activities of Daily Living)? YES NO

COMMENTS:

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SOCIAL SUPPORT

Communication Barriers (language, sensory deficits)?	YES	NO
Cognitive barriers?	YES	NO
Does not have stable housing?	YES	NO
Limited social support?	YES	NO
Is not currently employed?	YES	NO
Financial barriers (including underinsured, unable to afford meds)?	YES	NO
Transportation issues?	YES	NO
Literacy issues (difficulty with reading/writing)?	YES	NO
Issues with bereavement (losses/grieving)?	YES	NO

COMMENTS:

SELF MANAGEMENT/MENTAL HEALTH

Non-adherence to previous treatments?	YES	NO
Hospital admission(s) in the past year for mental health-related reason?	YES	NO
Current Behavioral Health diagnosis/substance abuse?	YES	NO

COMMENTS:

OTHER IMPORTANT INFORMATION

Other underlying issues not noted above?	YES	NO
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If yes, please comment: