OneCareVermont

Care Coordinator to PCP Conversation Tool

Use this tool as needed to engage clinicians in a conversation about patent identification & engagement

"This is a patient who had high intensity health care 3 months ago. I need to find out if this is someone who needs care coordination and if they might engage with my outreach.

1) Would you be surprised if this patient were hospitalized or had an ER visit in the next 6 months? Why or why not?
2) Do you feel that, with your backing, this patient will engage in care management (assuming they are not already in it)? What might help them engage?
3) Given your knowledge of this patient longitudinally, what do you think is the most critical area to focus on? (Medical: What? Social: What? Support, Financial, Behavioral Health, etc.?)"

Data Collection Sheet:

For PCP:

Patient	Surprised if Hospital or ER?	Likely to engage?	What would help engage?	Critical focus?

Notes: