

ROOT CAUSE ANALYSIS WORKSHEET

MEDICAL ROOT CAUSE examples include:

- 1. Is the person receiving the right treatment for this disease?
- 2. Are symptoms well managed?
- 3. Have appropriate referrals been made?
- 4. Has the patient seen the specialist she was referred to?
- 5. Do all providers agree on the disease management plan?

PSYCH ROOT CAUSE examples include:

- 1. Depression
- 2. Trauma
- 3. Anxiety
- 4. Addiction
- 5. Social Isolation

SYSTEM ROOT CAUSE examples include:

- 1. Access to care
- 2. Fragmented Fee-for- Service model
- 3. Eligibility criteria limit patient’s options
- 4. Poor communication among providers
- 5. HIPPA restrictions
- 6. Provider coverage or vacation schedule
- 7. Capacity

SOCIAL ROOT CAUSE examples include:

- 1. Poverty
- 2. Violence
- 3. Housing
- 4. Transportation
- 5. Education
- 6. Childcare
- 7. Bias and labeling (“non-compliant”, “difficult” etc.)