



OneCare Vermont Accountable Care Organization, LLC

Board of Managers Meeting Agenda

April 14, 2021
4:30 p.m. – 7:00 p.m.
Teleconference Only

Time	Agenda Item	Presenter
4:30 p.m.	Call to Order and Board Announcements	John Brumsted, MD
4:31 p.m.	Welcome Board Manager, Invited Guests, and Members of the Public <ul style="list-style-type: none"> ▪ New Board Manager Rick Vincent representing UVMHC Founders Seat ▪ New Risk Strategy Committee Member Dr. Dean French, CEO NMC ▪ Members of the Public in Attendance 	John Brumsted, MD
4:32 p.m.	Consent Agenda Items* <i>Vote to Approve Consent Agenda Items</i>	John Brumsted, MD
4:35 p.m.	Governance* <i>Vote to Approve Resolution Appointing Representative to Committees</i>	John Brumsted, MD
4:40 p.m.	Diversity, Equity, and Inclusion Discussion* <ul style="list-style-type: none"> ▪ Focus Groups, Training Topics, Committee Formation 	Vicki Loner/ Ginger Irish
4:50 p.m.	Reducing Health Care Spending and Improving Health Outcomes Video	Amy Bodette
4:55 p.m.	Public Comment Move to Executive Session* <i>Vote to Approve Resolution to Move to Executive Session</i>	John Brumsted, MD
6:55 p.m.	Votes <ol style="list-style-type: none"> 1. Approve Executive Session Consent Agenda Items 2. Approve Resolution Adopting PricewaterhouseCoopers BAA Including Approval of Indemnification Clause and Overall Agreement 	John Brumsted, MD
7:00 p.m.	Adjourn	John Brumsted, MD

*Denotes Attachments

Attachments:

1. Consent Agenda Items
 - a. Draft of OneCare Public Session Minutes March 16, 2021

- b. Addendum to Public Session Minutes March 16, 2021 - Resolution Recognizing Todd Keating
 - c. Board Committee Reports April 2021
 - d. Financial Statement Package February 2021
 - e. CMO Corner April 2021
 - f. Public Affairs Report April 2021
 - g. Summary of Policy Changes April 2021
 - h. 05-03 Network Development & Composition Policy
- 2. Governance
 - a. Resolution Appointing Representative to Committees
- 3. Diversity, Equity, and Inclusion Discussion
 - a. Outreach to Advocacy Groups for Focus Groups
- 4. Resolution to Move to Executive Session



**OneCare Vermont Accountable Care Organization, LLC
Board of Managers Meeting
March 16, 2021**

Minutes

A meeting of the Board of Managers of OneCare Vermont Accountable Care Organization, LLC (“OneCare”) was held remotely via video and phone conference on March 16, 2021.

I. Call to Order and Board Announcements

Board Chair John Brumsted, M.D., called the meeting to order at 4:31 p.m.

II. Welcome Board Managers, Invited Guests, and Members of the Public

Chair Brumsted welcomed new Board Manager representing Designated Agencies Bob Bick and thanked Dr. Jeff Haddock for service to the Risk Strategy committee. Chair Brumsted acknowledged and thanked Todd Keating for his service to the UVM Health Network and to the OneCare Board. Rick Vincent will replace Todd Keating as a UVMMC representative on this Board. Chair Brumsted welcomed presenter Stephen Graves, Diversity, Equity, and Inclusion (DEI) Consultant, presenter Kristi Cross, DNP, RN, Director of the Bennington Blueprint for Health, and members of the public in attendance.

III. Consent Agenda Items

The Board reviewed Consent Agenda Items including: (1) Draft of OneCare Public Session Minutes February 16, 2021; (2) Board Committee Reports March 2021; (3) Financial Statement Package January 2021; (4) CMO Corner March 2021; (5) Public Affairs Report March 2021; (6) Resolution Adopting Committee Reimbursement for Consumer Managers; (7) 2021 Quality Improvement Plan Endorsed by Population Health Strategy Committee; (8) Summary of Policy Changes March 2021; (9) 05-04 Subcontractor Management Policy; and (10) 06-19 Complaints, Grievances, and Appeals for Attributed Lives Policy. An opportunity for discussion was offered.

A Motion to Approve the Consent Agenda Items was made by S. LeBlanc, seconded by T. Dee and approved by a supermajority vote, with new manager B. Bick abstaining.

IV. Governance

Chair Brumsted introduced the resolution to approve a nominee to the Risk Strategy Committee and a nominee to the Finance Committee. Chair Brumsted described the nominees' respective qualifications. An opportunity for discussion was offered.

A Motion to Approve the Resolution Adopting Representatives to Committees was made by P. Parsons, seconded by C. Fort and approved by a unanimous vote.

V. Diversity, Equity, and Inclusion (DEI): OneCare Board and Committees Presentation

Vicki Loner, Chief Executive Officer, introduced Stephen Graves and thanked Mr. Graves and the OneCare team for conducting the DEI survey and compiling results. Ms. Loner shared that Mr. Graves' recommendations put Management on a positive path to expand diversity and the feeling of safety on our boards. Ms. Loner asked for the Board's input regarding next steps and timing and described that DEI work fits well with strategic planning, mission, vision, and values.

Stephen Graves, Senior DEI Consultant at All In Consulting, shared the results and findings of the DEI survey and recommendations to the Board of Managers. Survey responses illuminated gaps in representation of Black, Indigenous, and People of Color (BIPOC), the Transgender Community, and People with Disabilities, both physical and cognitive, on the Board of Managers and its Committees. Survey respondents recommended informing the path forward by seeking out people who will be represented, creating a culture of safety and inclusion, gaining trust in communities, and identifying health disparities. Mr. Graves presented next steps spanning principles, policies, processes, practices, and programs. Specific tactics include forming a DEI Committee of the Board of Managers and holding paid focus groups with members of the public who are BIPOC, Transgender, and People Living with Disabilities. Mr. Graves described that he and OneCare staff are taking step to hold focus groups, that participants will be members of the public, and that the purpose is to better understand their perspective regarding OneCare and what they would need to participate in governance. Mr. Graves explained that outreach to advocacy groups will clarify if other groups are also doing this work.

The Board discussed how to implement the recommendations and asked for time at each Board meeting to receive status updates and discuss DEI work. Discussion included the focus groups, other ongoing DEI initiatives, health disparities brought to light by the pandemic, and recruitment.

VI. Care Coordination: Bennington Health Service Area Presentation

Norman Ward, Chief Medical Officer, introduced Kristi Cross, DNP, RN, Director of Bennington Blueprint for Health, Project Director Bennington Opioid Response Team, and Co-Chair Bennington Community Collaborative, and described her clinical training, care coordination experience, and current innovative and successful work in the Bennington Health Service Area (HSA). Dr. Cross described care coordination framework principles used to achieve engagement in and integration of care coordination within existing workflows. Dr.

Cross shared an example of how care coordination could have prevented duplication of services when working with a patient to implement an automatic medication dispenser and noted that providing documentation templates and examples can support adopting care coordination tools. Dr. Cross shared that a centralized, secure, HIPAA-compliant care coordination platform gives organizations the ability to enhance care coordination. An opportunity for discussion was offered.

VII. Public Comment

There were no comments from the public.

VIII. Move to Executive Session

A Motion to move to Executive Session was made by T. Dee, seconded by Dr. J. Perras and was approved by a unanimous vote.

IX. Votes

1. Executive Session Consent Agenda Items – Approved, abstention by B. Bick
2. Resolution Authorizing Extension of Line of Credit – Approved by Supermajority
3. Resolution Recognizing Todd Keating – Approved, abstention by T. Keating

Upon a Motion made, seconded, and approved by a unanimous vote, the meeting adjourned at 6:15 p.m.

Attendance:

OneCare Board Members

- | | | |
|---|---|---|
| <input checked="" type="checkbox"/> Dan Bennett | <input checked="" type="checkbox"/> Todd Keating | <input checked="" type="checkbox"/> Joseph Perras, MD |
| <input checked="" type="checkbox"/> Bob Bick | <input type="checkbox"/> Coleen Kohaut | <input checked="" type="checkbox"/> Robert Pierattini, MD |
| <input checked="" type="checkbox"/> John Brumsted, MD | <input checked="" type="checkbox"/> Sally Kraft, MD | <input checked="" type="checkbox"/> Toby Sadkin, MD |
| <input checked="" type="checkbox"/> Michael Costa | <input checked="" type="checkbox"/> Steve LeBlanc | <input checked="" type="checkbox"/> John Saroyan, MD |
| <input checked="" type="checkbox"/> Betsy Davis | <input checked="" type="checkbox"/> Sierra Lowell | <input checked="" type="checkbox"/> John Sayles |
| <input checked="" type="checkbox"/> Tom Dee | <input checked="" type="checkbox"/> Pamela Parsons | <input checked="" type="checkbox"/> Adriane Trout, MD |
| <input checked="" type="checkbox"/> Claudio Fort | | |
| <input checked="" type="checkbox"/> Steve Gordon | | |

OneCare Risk Strategy Committee

- | | | |
|--|---|--|
| <input type="checkbox"/> Jeffrey Haddock, MD | <input checked="" type="checkbox"/> Brian Nall | <input type="checkbox"/> Steve Leffler, MD |
| <input checked="" type="checkbox"/> Shawn Tester | <input checked="" type="checkbox"/> Robyn Alvis | <input type="checkbox"/> Joe Woodin |

OneCare Leadership and Staff

- | | | |
|--|---|---|
| <input checked="" type="checkbox"/> Vicki Loner | <input checked="" type="checkbox"/> Norman Ward, MD | <input checked="" type="checkbox"/> Linda Cohen, Esq. |
| <input checked="" type="checkbox"/> Sara Barry | <input checked="" type="checkbox"/> Amy Bodette | <input checked="" type="checkbox"/> Lucie Garand |
| <input checked="" type="checkbox"/> Greg Daniels, Esq. | <input type="checkbox"/> Martita Giard | <input checked="" type="checkbox"/> Ginger Irish |

☒ Tom Borys

Invited Guests

☒ Stephen Graves

☒ Kristi Cross, DNP, RN

DRAFT FOR APPROVAL



OneCare Vermont

OneCare Vermont Accountable Care Organization Board of Managers Resolution Recognizing Todd Keating

March 16, 2021

BE IT RESOLVED by the Board of Managers (the “Board”) of OneCare Vermont Accountable Care Organization, LLC (“OneCare”):

1. Recognizes and appreciates T. Keating for his longstanding service to OneCare through his participation on OneCare’s Board and as Chair of the Finance Committee and to Vermont’s healthcare reform efforts.



OneCare Board of Managers Committee Reports

April 2021

Executive Committee (meets monthly)

At its April 1 meeting, the committee nominated a board manager to serve as a member of the executive committee, as a member of the audit committee, and as chair of the finance committee. The committee discussed the 2022 ACO participant network and strategic planning initiatives including review and development of OneCare's mission, vision, and values. The committee is scheduled to meet on May 5, 2021.

Finance Committee (meets monthly)

At its April 7 meeting, members approved the February financial statements and March meeting minutes. Two new policies were reviewed: (1) Financial Process for the Termination of Participant, Preferred Provider, and Collaborator Agreements; and (2) Assignment Policy for Attributed Lives. The Business Associate Agreement with PwC was shared in preparation for the 2020 audit of financial statements. The committee reviewed an updated Medicare sequestration report. The Finance Committee meets next on May 12, 2021.

Population Health Strategy Committee (meets monthly)

This committee meets next on April 12, 2021.

Patient & Family Advisory Committee (meets monthly)

At its March 23 meeting, the committee met with Stephen Graves, Senior Diversity, Equity, and Inclusion consultant at All In Consulting, to learn about upcoming steps OneCare leadership is taking to connect with communities who are BIPOC (Black, Indigenous, and People of Color), LGBTQ, and people living with disabilities for its board and committee work. The committee learned about recent work by the OneCare board of managers and continued reviewing the patient and family advisory committee charter. OneCare presented its initiative to outreach to members of the Medicaid expanded population to include additional Vermonters covered by Medicaid in the ACO, to improve access and connection for these Vermonters to a primary care provider, and to connect these Vermonters to a patient-centered medical home. The committee is next scheduled to meet April 27, 2021.

Clinical & Quality Advisory Committee (meets bi-monthly)

At its April 8 meeting, committee co-chair Dr. Mark Fung presented draft text designed to accompany laboratory reporting of glomerular filtration rate, a common measure of kidney function, to assist patients in understanding the implications of chronic kidney disease. Reduced kidney function can impact choice of certain medications, cautions when considering use of contrast for certain radiological studies, and the need for additional lab studies to gauge the degree of impairment (urine protein measurements.) There was a robust discussion regarding the recommendations. The committee reviewed a recommendation to examine the current practice of listing racial adjustments to kidney function tests from a health equity perspective. The committee reported on projects from a majority of Health Service Areas related to COVID vaccine initiatives, patient re-engagement efforts for preventive services, social determinants of health screening and coding, a pilot project of financial

incentives paid to staff for improved population health metrics, and the difficulty of transitions of care from incarceration to outpatient primary care. This committee meets next on June 10, 2021.

Pediatric Subcommittee (meets bi-monthly)

At its March 18 meeting, the committee reviewed analytics information regarding risk adjustment consideration for moving toward all-payer reporting. OneCare shared pediatric themes from the three Primary Care Workgroup sessions held in February and March of 2021. The committee also discussed the Section 1115 of the Social Security Act waiver. The committee meets next on May 20, 2021.

Laboratory Subcommittee (meets quarterly)

The committee is next scheduled to meet next June 1, 2021.

Prevention and Health Promotion Advisory Committee (meets quarterly)

The committee is next scheduled to meet on May 4, 2021.

Audit Committee (meets quarterly)

The committee is next scheduled to meet on May 12, 2021.

OneCare Vermont
Statement of Financial Position
For the Periods Ended

	2/28/2021	1/31/2021	Variance
<u>ASSETS</u>			
Current assets:			
Unrestricted Cash	12,804,433	14,098,590	(1,294,157)
OCV Reserve Funding	4,000,000	4,000,000	-
Oustanding VBIF	4,042,097	3,766,888	275,210
Advance Funding-Medicaid	12,357,104	12,400,318	(43,214)
Deferred par fees	2,747,265	2,747,265	-
Undistributed Grant Funding	37,387	37,387	-
Total Cash	35,988,286	37,050,446	(1,062,161)
Network Receivable	120,506	405,972	(285,466)
Network Receivable-Settlement	465,647	465,647	-
Other Receivable	918	918	0
Other Receivable-Settlement	(0)	(0)	-
Prepaid Expense	625,256	286,266	338,990
Property and equipment (net)	38,657	39,699	(1,042)
TOTAL ASSETS	37,239,269	38,248,948	(1,009,678)
<u>LIABILITIES AND NET ASSETS</u>			
Current liabilities:			
Accrued Expenses	2,428,364	2,617,669	(189,305)
Accrued Expenses -Settlement	10,001	10,001	-
Network Payable	10,097,029	10,073,495	23,535
Network Payable-settlement	(1)	(1)	0
Notes Payable	-	-	-
CTO Liability	545,070	543,117	1,953
Payroll accrual	103,698	112,407	(8,709)
Deferred Income	17,444,050	18,195,440	(751,390)
Deferred Grant Income	37,387	37,387	-
Due to Related Parties - UVMMC	1,812,005	2,066,464	(254,459)
Due to Related Parties - DHH	-	-	-
Total Liabilities	32,477,601	33,655,977	(1,178,376)
Net assets:			
Unrestricted - UVMMC	2,373,019	2,373,019	-
Unrestricted - DHH	2,373,019	2,373,019	-
Current Year Profit to Date	15,631	(153,066)	168,697
Total net assets	4,761,668	4,592,971	168,697
TOTAL LIABILITIES AND NET ASSETS	37,239,269	38,248,948	(1,009,678)

OneCare Vermont

Surplus & Loss Statement: YTD February 2021

	Annual Budget	YTD Budget	YTD Prior Month	February Actual	February Budget	Month Variance	YTD Actual	YTD Budget	YTD Variance
Fixed Prospective Payments Funding	474,007,074	79,001,179	33,601,575	33,566,215	39,500,590	(5,934,375)	67,167,790	79,001,179	(11,833,389)
Payor Contracts Funding	12,935,039	2,155,840	640,516	638,740	1,077,920	(439,180)	1,279,256	2,155,840	(876,584)
DSR Funding	3,900,000	650,000	-	-	325,000	(325,000)	-	650,000	(650,000)
Other Funding	8,739,838	1,456,640	715,912	710,697	728,320	(17,623)	1,426,609	1,456,640	(30,031)
Participation Fees	17,335,806	2,889,301	1,244,647	1,244,647	1,444,650	(200,003)	2,489,295	2,889,301	(400,006)
Total Funding	516,917,757	86,152,959	36,202,650	36,160,299	43,076,480	(6,916,180)	72,362,950	86,152,959	(13,790,010)
Fixed Payments	471,426,239	78,571,040	33,391,399	33,357,661	39,285,520	5,927,859	66,749,060	78,571,040	11,821,980
Populations Health Mgmt Payment	9,694,801	1,615,800	449,845	453,330	807,900	354,570	903,175	1,615,800	712,625
Complex Care Coordination Program	6,475,652	1,079,275	517,704	401,486	539,638	138,151	919,190	1,079,275	160,085
Value-Based Incentive Fund	2,000,000	333,333	137,605	137,605	166,667	29,062	275,210	333,333	58,124
Blueprint Funding	8,401,660	1,400,277	700,138	700,138	700,138	(0)	1,400,277	1,400,277	(0)
Other PHM Programs	2,786,857	464,476	121,808	30,850	232,238	201,388	152,657	464,476	311,819
PHM Expenses	500,785,209	83,464,202	35,318,499	35,081,070	41,732,101	6,651,031	70,399,568	83,464,202	13,064,633
Salaries and Fringe	9,823,181	1,637,197	654,727	589,919	818,598	228,679	1,244,646	1,637,197	392,550
Purchased Services	970,950	161,825	52,268	122,208	80,913	(41,296)	174,476	161,825	(12,651)
Contract & Maintenance	321,500	53,583	-	2,264	26,792	24,527	2,264	53,583	51,319
Lease & Rental	493,816	82,303	31,298	31,298	41,151	9,853	62,596	82,303	19,706
Utilities	40,194	6,699	651	3,272	3,350	78	3,923	6,699	2,776
Other Expenses	4,482,905	747,151	298,273	161,571	373,575	212,004	459,844	747,151	287,307
Operating Expenses	16,132,547	2,688,758	1,037,218	910,533	1,344,379	433,846	1,947,750	2,688,758	741,008
Total Expenses	516,917,757	86,152,959	36,355,716	35,991,602	43,076,480	7,084,877	72,347,319	86,152,959	13,805,641
Net Income (Loss)	-	-	(153,066)	168,697	-	168,697	15,631	-	15,631



OneCare Vermont Board of Managers

CMO Corner – April 2021

1. Health Service Area Consultations

The second round of meetings with each hospital leadership team began the week of April 5, 2021. A key emphasis of the meetings is to promote increased use of data available through OneCare to the participant network. OneCare is committed to training users to leverage the capabilities of data tools.

2. COPD/Asthma Learning Collaborative – April 8, 2021

Amy Yanicak, Assistant Professor at Albany College of Pharmacy, presented a clinical education session about appropriate therapy for patients with asthma and COPD. The presentation emphasized training patients to appropriately use metered dose inhalers, spacers, respimat devices, and dry powder inhalers. Three learning collaborative practice teams also presented mid-course updates regarding their quality improvement projects: St. Albans Primary Care, Supports and Services at Home (SASH), and UVM Medical Center Adult Primary Care.

3. Value-Based Incentive Fund Program 2021

OneCare Vermont teams are modeling methodologies to distribute payments to attributing primary care practices based on quality performance. For adult practices the measures are diabetes in control and hypertension in control; for pediatric practices, the measures are depression screening and developmental screening. In 2021, OneCare will provide quarterly snapshots of practice performance based on both manual abstraction of values in electronic medical records (EMRs) and electronically interfaced values directly from EMRs or from the Vermont Health Information Exchange. Payments for Performance Year 2021 will be made in July 2021 and in March 2022.



OneCare Vermont

Public Affairs Report | April 2021

Media Coverage

UVM network developing new Medicare Advantage Insurance plan

[April 7, 2021, Sun Community News](#)

The University of Vermont Health Network (UVMHN) announces their partnership with MVP Health Care to develop a Medicare Advantage insurance plan to better meet the needs of older adult patients across New York and Vermont. Network physicians will have a role in designing the new plan, which will begin in January 2022. Dr. John Brumsted, UVMHN president and CEO, notes that the partnership with MVP will amplify ongoing efforts to transform the way health care is delivered and paid for, including the work of OneCare Vermont.

Katja Evans fills community relations role at Gifford

[March 31, 2021, VTDigger](#)

This article announces that Katja Evans has stepped into the role as RiseVT program manager at Gifford Hospital. Evans, who previously served on Gifford's Community Health Team as a care coordinator, is replacing Bethany Silloway who held the position since March 2019. Bethany has moved on to become the Director of Operations at Strode Independent Living Center in Randolph.

Reuther: ACOs make sense

[March 24, 2021, Rutland Herald](#)

This opinion piece, written by Don Reuther, the CEO of Community Health in Rutland, describes how membership in OneCare is leading to better patient outcomes. Reuthers explains how OneCare, as an accountable care organization (ACO), helps providers and care managers deliver higher quality care through OneCare's care model, payment reform, and data analytics capabilities.

Increased investments in community health coming to Island Pond

[March 19, 2021, Newport Dispatch](#)

This article announces there is now a RiseVT program manager based out of Northern Counties Health Care and RiseVT Amplify Grants are now available in St. Johnsbury and Island Pond. Read the [press release here](#).



Bennington hospital doubles down on nursing care; fewer patients admitted

[March 7, 2021, VTDigger](#)

Southwestern Vermont Medical Center (SVMC) has been nationally recognized for their efforts to reduce hospitalizations by more than half through their transitional care model. SVMC's transitional care model provides continuity of services for at-risk patients moving from one physical setting to another. OneCare Vermont is mentioned in this piece as part of the reason they have been able to engage in transitioning away from fee-for-service to be able to be more innovative in the ways they deliver care, such as their successful transitional care program which reduced hospital revenue when it reduced in-patient hospitalizations.


OneCare's New Media Center

OneCare recently published a [media center](#) to support press inquiries regarding the ACO and its work. The media center includes recent media coverage and media releases, fast facts about OneCare Vermont to support accurate reporting, and images and graphics for utilization in media coverage.

Welcome to the OneCare Vermont Media Center. Here you will find fast facts about OneCare Vermont for accurate reporting, images and graphics for utilization in your coverage, and recent media hits and releases.

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Government Relations

State Legislative Update

The Covid-19 Relief Bill and state budget continue to be the main focus of the current legislative session along with childcare and broadband. Senator Ginny Lyons introduced her comprehensive healthcare bill [S.132](#). It is extensive and affects every aspect of the healthcare industry. OneCare is currently reviewing the bill and will continue to monitor and respond to the bill should it begin to move before the end of the current session.

On April 9, OneCare Vermont Chief Executive Officer Vicki Loner and Vice President of Finance Tom Borys provided the [Senate Health and Welfare Committee](#) an overview of the Comprehensive Payment Reform (CPR) Program. The committee was interested in how the program works and how it supports primary care. Ms. Loner also discussed the importance of Delivery System Reform (DSR) funding to support care coordination.

Green Mountain Care Board

The Green Mountain Care Board (GMCB) wrapped up its 2022 Hospital Budget Guidance discussions on March 23 and during its March 30 meeting, it presented an update on the 2019 All Payer Model Total Cost of Care (TCOC) and Quality Measures. The 2019 statewide quality and population health outcomes were presented and the state is currently on track to meet five of six population-level health outcomes targets, seven of eight available healthcare delivery system quality targets, and five of six available process milestones. It was presented that the model has brought more of Vermont health care system-wide under Vermont's regulatory control. The presentation can be found [here](#). The scale target report will be coming in June 2021 and will include final numbers for 2020.

Outreach and Advocacy

OneCare Vermont: Reducing Health Care Spending and Improving Health Outcomes



OneCare Vermont and participating health care partners are working to transition the health care system in Vermont from what is called a “fee-for-service” model to a “value-based care” model. [In this short video](#), learn what these two terms mean and why OneCare Vermont—our state’s local accountable care organization—has undertaken the herculean task of transforming the way we pay for and deliver care. The video also gives a brief

overview of OneCare’s three core business areas that work in concert toward the mission to improve health outcomes and reduce health care spending.

Taking on one of the most pressing issues of our time is important and exciting work that takes innovation and determination. Stay tuned for more videos in this series that will break down OneCare’s approach through each of our core business areas.

Dinner Together for Social & Emotional Development

Results from the 2017 Youth Risk Behavior Survey (YRBS) of high school students showed that teens who regularly ate family meals participated in fewer risky behaviors and had significantly lower substance use. With this data as the driver, the RiseVT program manager in Addison County and her partners at Porter Medical Center and the Vermont Department of Health formed the Dinner Together initiative to encourage families to eat together—providing tips, recipes, and even meal-kits at local food shelves. To learn more about [Dinner Together](#), listen to the recent “Children and Healthy Eating” episode of the [Policy in Plainer English](#) podcast with RiseVT’s Data & Implementation Manager, Emmy Wollenburg. Find out how family meals improve learning in school, enhance social and emotional well-being, and lead to lifelong healthy eating habits.

A DULCE Success Story: Addressing Housing Conditions for a Family

In the spring issue of the Center for the Study of Social Policy’s The DULCE Digest, a story was highlighted about a local family specialist at Lund, a Vermont non-profit organization that supports children and families, who helped a family get resources through DULCE (Developmental Understanding and Legal Collaboration for Everyone). DULCE is an intervention that takes place within a pediatric care office to address social determinants of health in infants, zero to 6 months, and provides support for their parents. OneCare Vermont supports the implementation of DULCE at pediatric practices around Vermont. [Learn how a local mom was able to address immediate housing concerns, access childcare tuition assistance needs, and get started on the path to receiving training for future employment.](#)

Diabetes Alert Day: How OneCare’s Data Drove Innovation in Diabetes Management, Dramatically Reducing Blood Sugar Levels in Brattleboro

By partnering with OneCare, we were able to use data that helped us shape how we deliver care. Our diabetic community had A1C levels [a type of blood sugar measure] that were not well controlled. The data showed to us that we needed to do something different. Together, our team decided the best approach would be to embed a nurse practitioner who was focused on diabetes and lifestyle medicine, within BMH, to serve as a resource for our primary care practices. As a result, we have seen A1C levels go down dramatically. It’s important that we continue with this work.



Eilidh J. Pederson, MPH
Chief Operating Officer
Brattleboro Memorial Hospital

March 23, 2021 was American Diabetes Association Diabetes Alert Day. Diabetes is one of the primary drivers of health care spending in Vermont. Providers who are part of OneCare are able to leverage OneCare's data analytics to identify issues within a population and to rapidly develop targeted strategies to address identified issues.

Eilidh J. Pederson, MPH, COO of Brattleboro Memorial Hospital, described how OneCare's data was able to assist their organization in better shaping their care approach in managing diabetic Vermonters who had poorly controlled A1C levels (a blood sugar measure).

Asthma and COPD Learning Collaborative Videos

In partnership with statewide health care organizations, OneCare is offering a learning collaborative specifically designed to help primary care and pediatric practices treat patients with Asthma and COPD. Videos of these presentations are available to everyone [here](#). Partnering organizations include: OneCare Vermont, the [Blueprint for Health](#), [Vermont Department of Health](#), [BCBSVT](#), [Bi-State Primary Care Association](#), and [Support and Services At Home \(SASH\)](#).

Knowledge Hour & Learning Collaborative: COPD and Asthma Medication Therapy

April 8, 12:00 - 1:00 p.m.

Learning objectives of this session were to review asthma and COPD medication classes and explain the mechanisms of action, review helpful tips for inhaler use and the importance of spacers, and discuss insurance formulary common guidelines and how to make best medication choices under guidelines of coverage. This session was free and open to the public with 1 CEU/CME available to attendees.

Care Navigator User Group

April 23, 9:30 - 10:30 a.m.

Please join OneCare for our bimonthly Care Navigator user group call. You will have the opportunity to identify community needs that OneCare can support you with and can participate in active discussion regarding roll-out suggestions, tips from the field, issues, and questions. [Learn more here](#).

Follow Us

You can keep up with OneCare on our [blog](#), [LinkedIn](#), and [Twitter](#) (@OnecareVermont) and with RiseVT on [Facebook](#), [Instagram](#), and [YouTube](#). We would greatly appreciate it if you like and share our content to help spread awareness.

Questions? Contact OneCare Public Affairs using the [Contact Us](#) form on our website or email us at public@onecarevt.org.



Board of Managers Summary of Policy Changes

Public Session

April 2021

OneCare leadership has reviewed and recommends the following policy changes for approval by the Board of Managers.

- **05-03 Network Development & Composition**
 - **Description:** Outlines the standards by which OneCare will meet key contractual obligations related to OneCare network development and composition.
 - **Key Changes:** Changes include a more precise description of OneCare's maintenance of a sufficient network, expression that OneCare does not prevent Attributed Lives from seeking care from providers outside the OneCare network, updated terminology for consistency, and elimination of references that are no longer applicable.
 - **Committee Endorsement:** N/A

Policy Number & Title:	05-03 Network Development & Composition
Responsible Department:	Contracting
Author:	Martita Giard, Director, ACO Contracting
Original Implementation Date:	January 1, 2017
Revision Effective Date:	April 14, 2021

- I. **Purpose:** To outline the standards by which OneCare will meet key contractual obligations related to OneCare network development and composition.
- II. **Scope:** Applicable to the OneCare Workforce.
- III. **Definitions:** Capitalized terms have the same definition as defined in OneCare’s *Policy and Procedure Glossary*.
- IV. **Policy:** OneCare will maintain a network of willing Participants, Preferred Providers, and Collaborators who desire to participate with the ACO for engagement in ACO Programs.
 1. OneCare will contract only with network Participants, Preferred Providers and Collaborators who are in good contractual standing with the respective payer(s) for the ACO Programs in which they participate.
 2. OneCare will not discriminate against any contracted network Participant, Preferred Provider or Collaborator who is acting within the scope of his/her license or certification under applicable state laws, solely on the basis of such license or certification.
 3. If OneCare declines participation to a health care provider or other organization who requests network participation, it shall inform that provider or organization of that decision in writing. The provider or organization may appeal that determination as permitted by *05-02 Participant & Preferred Provider Appeals Policy*.
 4. OneCare will maintain a contracted network that includes sufficient numbers of facilities, physicians, ancillary providers, continuum of care providers, for the provision of high-quality covered services for Attributed Lives. That contracted network, together with non-contracted providers that Attributed Lives may seek care from, will meet the requirements for an adequate network found in ACO Program Agreements. OneCare does not prevent Attributed Lives from seeking care from providers who are not in the OneCare network.
 5. OneCare shall obligate its network Participants, Preferred Providers and Collaborators to adhere to the requirements and/or obligations contained in each ACO Program Agreement in which they participate in.
 6. OneCare will not restrict Attributed Lives from accessing care from any provider, in or out of OneCare’s network.
- V. **Review Process:** This policy will be reviewed annually and in accordance with the terms of OneCare’s ACO Program agreements with Payers.

VI. References:

- OneCare’s Policy and Procedure Glossary
- ACO Program Agreements
- 42 CFR 438.12

Related Policies/Procedures:

- 05-02 Participant & Preferred Provider Appeals Policy

Location on Shared Drive: S:\Groups\Managed Care Ops\OneCare Vermont\Policy and Procedures

Management Approval:

Director, ACO Contracting	Date
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Chief Operating Officer	Date
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Board of Manager Approval:

Chair, OneCare Board of Managers	Date
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OneCare Vermont Accountable Care Organization
Board of Managers Resolution Appointing Representative to
Committees
April 14, 2021

BE IT RESOLVED by the Board of Managers (the “Board”) of OneCare Vermont Accountable Care Organization, LLC (“OneCare”) as follows:

The Board, having reviewed and discussed the recommendations of the Nominating Committee and the qualifications of the candidate, hereby approves the appointments:

- A. to serve as Chair of the Finance Committee; to serve on the Executive Committee; and to serve on the Audit Committee.

Outreach for Diversity, Equity, and Inclusion Focus Groups

As part of OneCare's ongoing diversity, equity, and inclusion work and with guidance from the Board of Managers, OneCare is outreaching to groups identified as underrepresented in OneCare governance to hold paid focus groups to hear from Vermonters in these communities. Below is a list of statewide and regional groups active in disability advocacy, BIPOC/racial justice, and LGBTQ communities. Leadership will contact the groups below to connect with interested Vermonters to participate in the paid focus groups.

Disability Advocacy Groups to Contact

- [Disability Rights Vermont](#)
- [Green Mountain Self-Advocates \(GMSA\)](#)
- [Vermont Center for Independent Living \(VCIL\)](#)
- [Vermont Psychiatric Survivors](#)

Other Disability Advocacy Groups and Resources

- [Disability Law Project](#)
- [Howard Center](#)
- [National Alliance on Mental Illness \(NAMI -Vermont\)](#)
- [Vermont Coalition for Disability Rights \(VCDR\) -](#)
- [Vermont Early Childhood Advocacy Alliance](#)
- [Voices for Vermont's Children](#)
- [Get on Board and Make a Difference](#) (Resource from GMSA and ARC)

BIPOC/Racial Justice Groups to Contact

- [AALV Inc.](#)
- [Abenaki | Maquam Bay of Missisquoi](#)
- [Abenaki | Nulhegan Band](#)
- [Abenaki | Elnu Band](#)
- [Abenaki | Ko'asek Band](#)
- [Black Lives Matter Vermont](#)
- [Health Equity Action Research Team | Vermont Department of Health](#)
- [Migrant Justice](#)
- National Association for the Advancement of Colored People (NAACP) Chapters:
 - [Rutland Area NAACP](#)
 - [Champlain Area NAACP](#)
 - [Windham Area NAACP](#)
- [The Northeast Farmers of Color Land Trust](#)
- [Peace and Justice Center Racial Justice Program](#)
- [USCRI Vermont Program](#) (formerly Refugee Resettlement Program)
- [UVM Mosaic Center for Students of Color](#)

Other BIPOC/Racial Justice Groups

- [Abenaki Art Association](#)
- [American Civil Liberties Union of Vermont \(ACLU-VT\)](#)
- [Black Church Food Security Network](#)

- [Black Dirt Farm Collective](#)
- [Black Farmer Fund](#)
- [Black Lives Matter of Greater Burlington](#)
- [Black Urban Growers \(BUGS\)](#)
- [Clemmons Family Farm Charlotte, VT](#)
- [Cooperative Food Empowerment Directive \(CoFED\)](#)
- [Community Voices for Immigrant Rights \(Peace and Justice Center\)](#)
- [Governor's Workforce Equity & Diversity Council \(GWEDC\)](#)
- [Justice For All](#)
- [Lost River Racial Justice](#)
- [Loving Day Vermont](#)
- [New Farms for New Americans](#)
- [Pine Island Community Farm](#)
- [The Root Social Justice Center](#)
- Showing Up for Racial Justice (SURJ) Chapters:
 - [Burlington](#)
 - [Central Vermont](#)
 - [Middlebury](#)
 - [Upper Valley](#)
- [Upper Valley Racial Literacy Fellowship](#)
- [Vermont Commission on Native American Affairs](#)
- [Vermont Coalition for Ethnic and Social Equity in Schools](#)
- [Vermont Human Rights Commission](#)
- [Vermont Racial Justice Alliance](#)
- [The Woven Collective, Inc.](#)

LGBTQ Advocacy Groups to Contact

- [Out in the Open](#) – Brattleboro
- [Pride Center of Vermont](#) – Statewide
- [Queer Connect](#) - Bennington
- [Rainbow Umbrella of Central Vermont](#) – Central VT
- [Safe Harbor for Trans Teens](#) - Statewide
- [University of Vermont Children's Hospital Transgender Youth Program](#) - Burlington
- [Vermont Diversity Health Project \(co-located @ Pride Center\)](#)

Other LGBTQ Advocacy Groups

- [Gay and Lesbian Fund of Vermont](#)
- [Outright Vermont](#)
- [Samara Fund at the Vermont Community Foundation](#)
- [UVM's Prism Center](#)
- [Vermont Human Rights Commission](#)



OneCare Vermont Accountable Care Organization
Board of Managers Resolution to Move to Executive Session
April 14, 2021

BE IT RESOLVED by the Board of Managers (the “Board”) of OneCare Vermont Accountable Care Organization, LLC (“OneCare”) as follows:

The Board will now move into executive session in order to discuss subjects that are outside of the scope of the ACO’s public meetings. For this meeting, these include: (1) the status of ongoing contract negotiations; (2) strategic planning subjects that are or use trade secret information; and (3) personnel matters.